



Patient Communication Evaluation Form
The University of Findlay College of Pharmacy



Student Name: _____ Date: _____

| General Intro/Opening | Not Done | Done Poorly | Average | Well | Outstanding |
|--|-----------------|--------------------|----------------|-------------|--------------------|
| 1. Introduces him/herself | 0 | 1 | 2 | 3 | 4 |
| 2. Greets patient by name | 0 | 1 | 2 | 3 | 4 |
| 3. Elicits patient's reason for visit using open-ended questions | 0 | 1 | 2 | 3 | 4 |

Comments: _____

| Specific Case-Related Questions: | Not Done | Done Poorly | Average | Well | Outstanding |
|---|-----------------|--------------------|----------------|-------------|--------------------|
| 1. Obtained patient's medication history (Rx, OTC, Herbal) | 0 | 1 | 2 | 3 | 4 |
| 2. Obtained patient's medical conditions | 0 | 1 | 2 | 3 | 4 |
| 3. How well did the student communicate? | 0 | 1 | 2 | 3 | 4 |
| 4. Was the student able to generate a specific drug question? | 0 | 1 | 2 | 3 | 4 |
| 5. Did the student respond satisfactorily to the needs and problems presented by the patient? | 0 | 1 | 2 | 3 | 4 |

Comments: _____

| Overall Impression | Not Done | Done Poorly | Average | Well | Outstanding |
|---|-----------------|--------------------|----------------|-------------|--------------------|
| 1. Rate the extent to which the student demonstrated an organized approach to the patient. | 0 | 1 | 2 | 3 | 4 |
| 2. Rate the extent to which the student showed a courteous and compassionate toward the patient | 0 | 1 | 2 | 3 | 4 |
| 3. Did the student utilize his/her time well? | 0 | 1 | 2 | 3 | 4 |
| 4. Rate the content of the interaction. | 0 | 1 | 2 | 3 | 4 |
| 5. Rate the overall communication process. | 0 | 1 | 2 | 3 | 4 |

Comments: _____

Examiner: _____ Overall Score: _____