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| <b>Policy #:</b> | <b>Title:</b>                                     | <b>Effective Date:</b> |
| GEN-009          | Vendor Access to Applications behind the Firewall | 06/01/2008             |

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**Policy Description—**

Access to internal applications may be granted to vendors when there is a need for support or other evaluation of such applications. Care should be taken by ITS staff to secure this access as much as possible, including but not limited to:

- Restrict firewall rules to allow access only from vendor IP ranges
- Hide sensitive information from vendor
- Secure the method of access (use encryption, require authentication, keep accounting information)

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**Definitions—**

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**Rationale for Policy—** Provide secure remote access for vendor support

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**Responsible Department/Person—**Information Technology Services/Network Systems Manager

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**Reference/Related Information—**

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**Who should be notified about this policy—** Server and Network Services Team

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**Issue Date:** 06/01/2008

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**Modification History—**