

March 31 Campus Update Regarding Coronavirus

To the UF Community:

As a follow-up to our initial email regarding room and board credit being issued, I want to share some updated information. We have received many questions and suggestions regarding the credit as well as who is eligible. Based on this good feedback, the University will move forward with providing a 30% room and board credit to all residential students who have already departed campus. This credit is based on our current policy which refunds 30% of room and board charges when a student checks-out of their housing prior to the end of the fifth week of classes. With this policy in mind, we have updated the frequently asked questions below.

Revised Frequently Asked Questions Regarding Room and Board Credit Policy

If I am not living on campus next year, will the room and board credit apply to tuition and fee charges I have on my account?

- Yes, the credit will apply to any charges or balance on your student account.

When will this credit appear on my student account?

- Any room and board credit issued will appear on student accounts in June and/or July as statements.

What is the amount of the credit I will receive?

- The amount of the credit will be 30% of the room and/or board charge paid by a student less any room and/or board grant applied by financial aid. For example, if a student's room and board charge for the spring semester was \$5,000 and the student received \$2,000 in either a room and/or board grant from UF; then the 30% credit will be based on the \$3,000 paid by the student.

If I left campus but did not take all my possessions and did not formally check-out, will I still get a room and board credit?

- Yes. If you are not currently residing in your campus housing, a room and board credit will be issued. You will need to return to campus at some point before May 1 to retrieve your possessions and formally check-out in order to be eligible for this credit.

What if I am still living on campus, but decide I would like to check-out now?

- Students currently residing on campus who decide to check-out now, will receive a prorated room and board credit based on the day they actually check-out.
- If you have already moved out and still have your keys, please mail them to the Student Affairs Office (1000 N. Main Street, Findlay, OH 45840) in a bubble envelope.

Is it possible to have this credit applied to my current balance?

- If you have a spring semester balance remaining at the time this credit is issued, it will be used to offset any balance in your student account.
- Additionally, the University is not charging interest on outstanding balances through May 31, 2020, and students will be able to register for fall semester even if they have a balance.

If I am not returning to UF for the fall semester, am I eligible for a room and board credit?

- Yes. The University will provide a 30% room and board credit to all residential students who have already departed campus. This credit will apply to any outstanding balance. If there is no outstanding balance, a refund will be issued.

If I had bonus dollars remaining on my residential meal plan, what will happen to them?

- Bonus dollars remaining on your meal plan will roll over to Fall 2020.

If you have questions regarding refund policies, please email them to coronavirus@findlay.edu. Also, please visit the [Coronavirus Disease \(COVID-19\) Information](#) web page for current status reports. Additionally, we would encourage you to download the Oiler Mobile App (available at App Store and Google Play), and enable push notifications.

Thank you for your understanding and thoughtful feedback as we work our way through this.

Regards,
Dave

David Emsweller

Vice President for Student Affairs