Two-Day Title IX Experiential Training

Co-Sponsored by the University of Findlay and Tiffin University July 10-11, 2023 DAY ONE



Disclaimer

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- We will cover legal requirements, but these slides primarily focus on best practices. Look to your policy and the regulations to determine what is required at your institution.
- Even as we speak, the requirements are in the process of being changed. Watch for final regulations as soon as October 2023. New case law and guidance is being issued all the time.
- We cannot give legal advice today, but are happy to address hypotheticals.
- The allegations for the scenario we will discuss are serious, but intentionally
 written with a light touch to allow for creativity in the way our actors and
 actresses portray the characters, and in the way we respond and handle difficult
 questioning. Use this as an opportunity to explore and ask questions in an
 intentionally caricatured scenario.

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Reminders

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- If you need to step away for any reason, feel free to do so.
- If you have questions or concerns, feel free to chat with us. There will be plenty of opportunities to do so.
- We will be engaging in lots of discussion. If you want to push the group, use a "For the sake of argument..." question format. This makes sure we are considering many perspectives even ones that may seem counterintuitive.

Agenda – Day 1 – 9:00-3:45

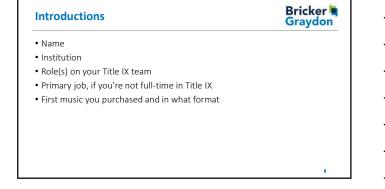
- Introductions
- Title IX Themes
- Sexual Assault, IPV, and Stalking
- Trauma Informed Approaches
- Formal Complaint to Notice of Allegations
- Interviewing our Parties
- Drafting Interview Summaries
- Disputed/Undisputed Facts Exercise
- Prepare for Hearing Tomorrow
- Breaks at 10:30, 12:00 (Lunch), and 1:45

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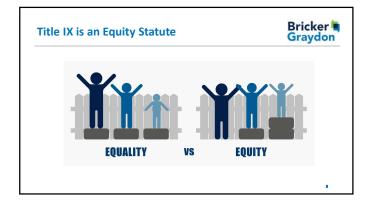
Can We Post These Training Materials? YES – Post away!

The "recipient" (college or university) is required by \$106.45(b)(10)(i)(D) to post materials used to train Title IX personnel on its website.

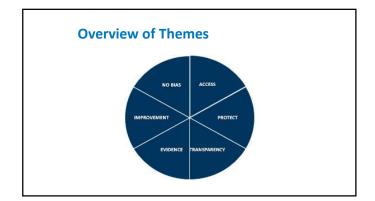


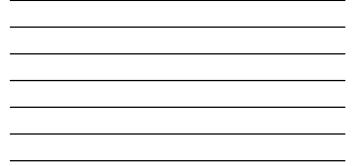


TITLE IX TODAY: Themes



Ethic of Care	Bricker Graydon			
What are Your Institution's Values?				
 When you think about what your comm addressing sexual misconduct, what valu display? 				
 Do you think institutional values align be staff? 	etween administration, faculty and			
What about students?				
 What about the town or city around you 	ir institution?			





Themes - Access Bricker in Graydon What we do for one, we do for the other It is meant to ensure ACCESS to your programs and activities, regardless of sex. • "What we do for one, we do for the other" (or at least consider whether it is appropriate under the circumstances)

• Why are you treating someone differently?

Tr	nemes – Duty to Protect	Bricker
All	members of your campus community	
•	"They are all our students."	
•	Supportive measures	
•	Any action by a recipient that results in changes or removal of access to education for respondents will require a process to respond	
	 Appeal of interim emergency measure 	
	 Hearing with live cross-examination 	

Themes - Transparency

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Help Others Trust the Process

- **TRANSPARENCY** is key to trusting the process.
 - $\circ~$ Know your grievance process
 - $\circ~$ Help them understand next steps.
- $\circ~$ If participants don't know what is happening, they will assume nothing is happening

Themes – Evidence Based Decisions

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- We base decisions on EVIDENCE.
 - o "Don't weigh your gut."
 - We can make reasonable inferences and credibility determinations, but be mindful of implicit bias, stereotypes, and using our own behavior as a yardstick.
 - Beware of confirmation bias based on what you *think* may have happened.

Always be working to IMPROVE:	
 Yourself as a neutral Your campus as a healthy and fair place to Your policy to provide a better process inforegulations, guidance, and experience Your resources for all involved 	

Themes –

Avoid Conflicts of Interest, Bias

Always be working to avoid actual or perceived:

- $\circ~$ Conflict of interest
- $_{\circ}\,$ Bias
- Institutional Duties and Interests vs. Personal interests

 Your work can impact the lives of others: take periodic self-inventories to be mindful of your activities, involvements, social media, and biases you may have and work to ensure you remain neutral.

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Sexual Assault, Intimate Partner Violence, and Stalking

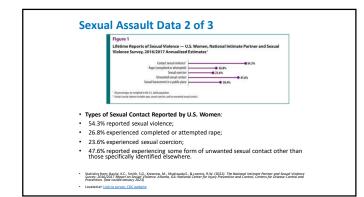
Data and Statistics - Disclaimer Brickering • More Disclaimers • These should not influence your decision in any particular Title IX case • We didn't do the research ourselves and can't vouch for it • Some of the studies use the terms Offender, Victim, and Rape. Please use policy definitions (complainant, respondent) when you handle Title IX cases. • Okay but really, statistics SHOULD NOT influence your decision in any particular Title IX case

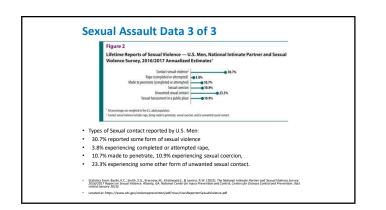
Sexual Assault Data 1 of 3

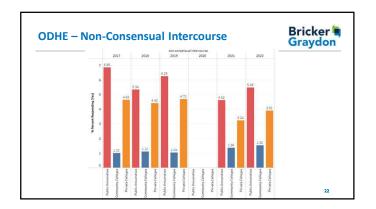
Bricker Graydon

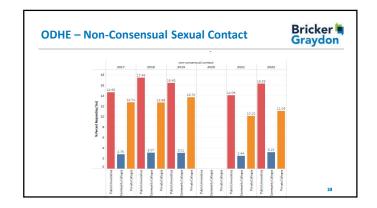
- Nearly 1 in 2 women and about 1 in 4 men have experienced sexual violence involving physical contact during their lifetimes.
- 1 in 4 women and about 1 in 26 men will experience completed or attempted rape during their lifetimes.

Statistics from: Baulle, K.C., Smith, S.G., Kresnow, M., Khatiwada S., & Leemis, R.W. (2022). The National Intimate Partner and Sexual Violence Survey: 2016/2017 Report on Sexual Violence, Atlanta, G.K. National Center for Injury Prevention and Control, Centers for Disease Control and Prevention. [Ost violted January 2023] Loasted at: http://www.cit.cgov/loaneeprevention/fdf/linxs/filows/Reporton-SexualViolence.pdf

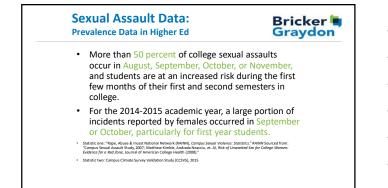


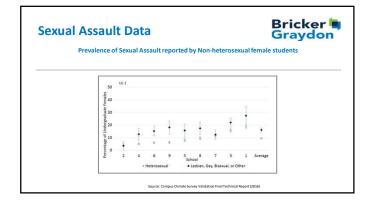




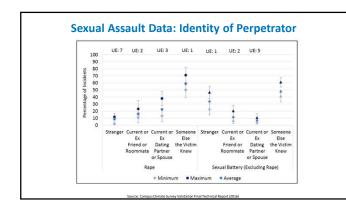




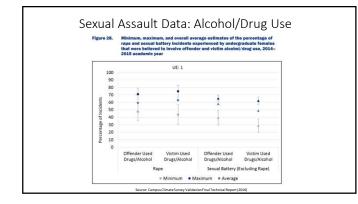














Sexual Assault Data: Alcohol/Drug Use

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- "Survivors impaired by alcohol are more likely to disclose to informal, but not formal support sources than are non-impaired victims."
- Lorenz, Katherine, and Sarah E Ullman. "Exploring Correlates of Alcohol-Specific Social Reactions in Alcohol-Involved Sexual Assaults." *Journal of aggression, maltreatment & trauma* vol. 25,10 (2016): 1058-1078. doi:10.1080/10926771.2016.1219801.

Data and Statistics: Reporting Data



- About 65 percent of surveyed rape victims reported the incident to a friend, a family member, or roommate but only ten percent reported to police or campus officials.
- U.S. Dep't of Justice, Office of Justice Programs, Office for Victims of Crime, 2017 National Crime Victims' Rights Week Resource Guide: Crime and Victimization Fact Sheets (2017).

Data and Statistics: Impact Data 1 of 2



- Approximately 70 percent of rape or sexual assault victims experience moderate to severe distress, a larger percentage than for any other violent crime.
- U.S. Dep't of Justice, Bureau of Justice Statistics, Special Report: Socio-emotional impact of violent crime (2014).

Data and Statistics: Impact Data 2 of 2

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- 81% percent of women and 35% percent of men report significant short- or longterm impacts of sexual assault, such as post-traumatic stress disorder (PTSD).
- Centers for Disease Control and Prevention, National Center for Injury Prevention and Control, The National Intimate Partner and Sexual Violence Survey (NISVS); 2010 Summary Report (Nov. 2011).

Sexual Assault: Common Concerns

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- Be cautious of questions that appear to blame the party for what happened or they will shut down and stop engaging.
- Better options:
 - Explain why you need information on alcohol/drug use, what the party was wearing, etc. before you ask the questions.
 - Explain the concept of consent to the parties so that they can understand why you need detailed information on the sexual encounter.
 - Check your tone constantly so as to encourage continued sharing of information.

Dating Violence

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 "Dating Violence" means an act of violence committed on the basis of sex by a person who is or has been in a romantic or intimate relationship with the complainant. The existence of such a romantic or intimate relationship is determined by the length of the relationship, the type of relationship, and the frequency of interactions between the individuals involved in the relationship.

Domestic Violence

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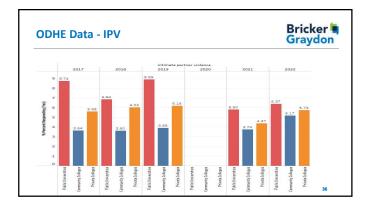
- "Domestic violence" is an act of violence committed on the basis of sex by:
- A current or former spouse or intimate partner of the complainant;
- A person with whom the complainant shares a child in common;
- A person who is cohabitating with, or has cohabitated with, the complainant as a spouse or intimate partner;
- A person similarly situated to a spouse of the victim under the domestic/family violence laws of the jurisdiction;
- Any other person against an adult or youth victim who is protected from that person's acts under the domestic/family violence *laws* of the jurisdiction

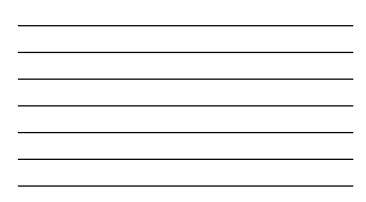
IPV vs. Healthy Relationships

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- Counseling individuals on healthy and unhealthy relationships will teach them about warning signs and how to handle problematic behavior.
- The line between healthy and unhealthy is not typically where your policy draws the line for disciplinary purposes.
 - How do you partner with your counseling center and local domestic violence shelter to ensure consistent messaging with regard to the policy, as opposed to healthy relationship dynamics?





Common Concerns in IPV Situations

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- Supportive measures are important to ensure the parties can be separate and feel safe
- Retaliation is often a critical concern parties may still have a relationship
- Consider whether parties need contingency plans as part of their supportive measures if safety concerns arise
- Balancing third-party reports of violence and safety concerns with complainant's refusal to participate in the process
- No contact order violations as continued evidence of underlying policy violation allegation
- It is not uncommon for both parties to be complainants and respondents. Watch for this scenario and ensure you provide appropriate intake for both.

IPV: Questions

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- What is the relationship between the parties? Do they agree?
- What is the act of violence described?
- Under what circumstances did the act of violence occur?
- If the situation involved mutual combat:
 - Was one person the initiator and the other acting in self defense?
 Should an investigation be opened against the complainant as well, if there was violence alleged to have been completed by the complainant?

Stalking

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- "Stalking" is engaging in a course of conduct directed at a specific person on the basis of sex that would cause a reasonable person with similar characteristics under similar circumstances to:
- Fear for the person's safety or the safety of others; or
- Suffer substantial emotional distress.
- To qualify under Title IX, it must be sex-based stalking. (30172 fn. 772)

Stalking: Course of Conduct

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- "Course of Conduct"
- Under VAWA regulations: means <u>two or more acts</u>, including, but not limited to, acts in which the stalker directly, indirectly, or through third parties, by any action, method, device, or means, follows, monitors, observes, surveils, threatens, or communicates to or about a person, or interferes with a person's property.

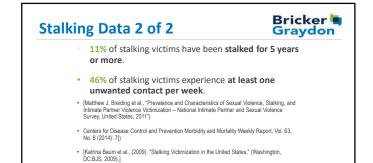
Stalking: Reasonable Person Bricker Graydon • "Reasonable person" • "Neasonable person" • Under VAWA regulations, for purposes of the stalking definition: means a reasonable person under similar circumstances and with similar identities to the victim.

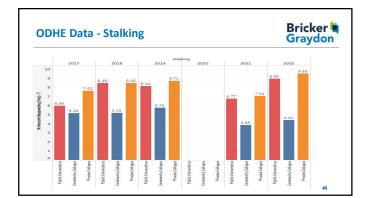
Stalking: Substantial Emotional Distress Bricker Graydon • "Substantial emotional distress" • • Under VAWA regulations: means significant mental suffering or anguish that may, but does not necessarily, require medical or other professional treatment or counseling.

Stalking Data 1 of 2

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- 31.2% of women and 16.1% of men in the U.S. reported stalking victimization at some point in their lifetime.
- 43.4% of female victims and 32.4% of male victims of stalking are stalked by a current or former intimate partner.
- Over 85% of stalking victims are stalked by someone they know.
- First and second statistics: Smith, S.G., Basile, K.C., & Kresnow, M. (2022). The National Intimate Partner and Sexual Violence Survey: 2016/2017 Report on Stalking — Updated Release. Atlanta, GA: National Center for Injury Prevention and Control, Centers for Disease Control and Prevention.
- Third statistic: National Intimate Partner and Sexual Violence Survey: 2010-2012 State Report (CDC)







Stalking: Common Concerns

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- Clearly defined no-contact orders can be helpful to keep the parties apart and help calm the situation.
- Complainants are often concerned that the respondent may not respect no-contact orders, especially if they have already asked the respondent to stand down. Think of ways to help address this concern through supportive measures.
- Stalking after a no contact order may constitute additional instances of the underlying alleged policy violation, which may mean you need to run it through your Title IX process.

Stalking: Considerations

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- Outline a timeline of the "course of conduct" aspect of the allegations
- Cases are often documentation-heavy
- May have multiple contacts and multiple witnesses that must be considered
- Have you asked questions of parties and witnesses regarding the potential impact of the conduct on the complainant?

Trauma Informed Approaches

Role Reminders

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- If your friend tells you something terrible happened to them, it's not your job to interrogate them or figure out what happened.
 In this situation, be supportive and listen.
- If you are in your role as a Title IX team member and someone tells you something terrible happened to them, it <u>might</u> actually be your job to ask detailed questions and make a determination regarding a policy violation.
 - The institution still provides support to people during the process.
 - That being said, you may still be required to ask tough questions and make tough decisions.

Goal: Don't Make This Any Harder

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- The process is difficult.
- Telling your story is difficult. Telling your story *multiple times* is difficult.
- Reliving trauma is difficult.
- Being accused of something is difficult.
- Everyone brings their own burdens into the process. They also bring their own history into the process—including past trauma that may be triggered.
- Our goal is to get the best evidence on the table for consideration when a decision is made. How can we do that when *everyone* we talk to may be traumatized?

First: Make No Assumptions

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- Treat everyone as though they may be traumatized, so you aren't picking and choosing who you *think* may be responding to trauma—and then subconsciously holding them to different standards.
- Different people who undergo trauma may present and behave differently. Some may cry, or be angry, or be calm. This makes demeanor a poor indicator as whether someone is traumatized, particularly because people can display all of these traits for other reasons.
- Title IX Coordinators don't assume only those who are crying or angry need supportive measures!

Second: They Are Not You

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- There is no "right way" to behave.
- If you think there is a "right way" to behave, you are imposing your own values and judgments—informed by your background—on others, when you should be neutral.
- A value judgment is different than evaluating the *plausibility* of behavior. Compare:
 - Complainant cried during the sexual encounter. (plausible)
 - · Complainant said nothing during the sexual encounter. (plausible) •
 - Complainant had a Facetime conversation with a third party during the sexual encounter, but that person had no indication that Complainant was engaged in sexual activity. (Huh? We have questions.)

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Third: Neurobiology of Trauma Is A Thing

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- Individuals who experience a traumatic event may have difficulty processing the event as it is happening and after it is happening.
- Trauma may make it difficult to sequence events in a chronological order. • People can have these same issues for many other reasons not related to
- trauma. • Signs of trauma ≠ policy violation
- No signs of trauma ≠ no policy violation
- · Being aware of the effects of trauma gives us a broader definition of what behavior might be *plausible* in a particular situation.

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So... What Does This Mean, Practically?

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- Make interviewees comfortable and offer to take breaks when needed.
- Give everyone the space to tell their own narrative in their own way. • "What happened? And then what happened? What happened next?"
 - "Tell me more about..."
- Once the person has completed their monologue, ask follow-up questions for clarification.
- If details are still unclear, ask specific yes/no questions. (Write down the question and the answer.)
- When someone has trouble giving details, sensory cues are sometimes helpful.

Emotions During Interviews

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- Individuals may experience a range of emotions being interviewed, including sadness, frustration, and anger (maybe at you!). It's normal.
- The goal is to keep the emotional temperature turned down to the point that the interviewee feels able to engage and provide information.
- Recognize that certain topics may trigger negative responses (e.g. what someone was wearing, alcohol/drug use). Introduce these topics by explaining why the information is needed in the context of your investigation.
- If an individual's emotions become a barrier, consider taking a break, explaining why you are asking what you are asking, and restarting.
- Main goal: keep people talking and sharing their stories.

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First Interview vs. Second Interview

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- The first interview is space to tell a person's story. Get all the details. Be curious.
- Often, a second interview may be necessary where other information significantly contradicts that person's story—which can be hard for that person to hear. Again, get all the details and be curious.
- Always walk into an interview assuming there are logical explanations for everything. This keeps you asking questions, and it keeps people answering them (because you don't maintain an accusatory tone!).
- Above all keep your interviewees talking. The more information they give, the more helpful it will be to your decision maker.

Trauma and Decision Making	Bricker Graydon
 Focus on corroboration, consistency, and plausibility. Is there anything else in the file that backs up this assertion? 	
 Has the person been consistent over time (recognizing that it the same words when telling the story multiple times)? Is the person's story plausible? 	is hard to say exactly
 Avoid making decisions based on demeanor, as there ar reasons—including cultural norms—that may affect how behave and how you perceive it. 	
These are good practices regardless of whether anyone traumatized.	may be

Formal Complaint to Notice of Investigation/Allegations

Formal Complaint - Definition

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- A document filed by a Complainant or signed by the Title IX Coordinator alleging sexual harassment against a Respondent and requesting that the college/university investigate the allegation of sexual harassment. See 34 CFR 106.30(a).
- The Complainant must be participating or attempting to participate in the college/university's education program or activity when the Formal Complaint is filed.
- This can be done electronically.
- The Formal Complaint kicks off your grievance process.

Notice of Allegations - Definition Graydon • Upon receipt of a Formal Complaint, your institution must provide written notice to the parties of the grievance process plus: Notice of the allegations of sexual harassment including sufficient details known at the time and with sufficient time to prepare a response before any initial interview.

- Include:
 Identities of the parties, if known
 - :
 - Conduct allegedly constituting sexual harassment Date and location of the alleged incident, if known .
 - Statement that the respondent is presumed not responsible and that the responsibility determination is made at the end of the process

 - Can have an advisor of choice who may be, but is not required to be, an attorney
 Statement that false statements/information are prohibited, and citing to that prohibition in your policy.

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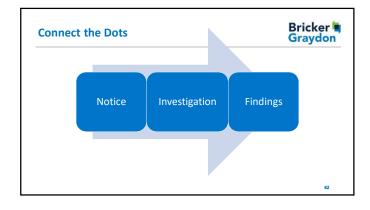
Who Uses the Notice?

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- Intake personnel should be conscious of what information is required in the formal complaint and the notice so they can help obtain the information.
- Investigators and decision-makers need it to establish their scope.
- Parties and advisors need it to help define what information is relevant and what information they wish to provide.
- Coordinators need the notice because it documents that they addressed all potential policy violations.



Allegations		Bricker 🖣 Graydon	
Be spec	ific! Consider attaching the formal complaint.		
• Include	parties, dates, locations, and conduct.		
	K Sexual Harassment" stated alone is likely too broad llegation. Is it quid pro quo? Stalking?	l to be useful	
• What s	pecific sections of the policy might have been violate	ed?	
	ure to use the policy prohibitions that were in place hibited conduct.	at the time of	
	can't get a ticket for running a stop sign that won't ɛ l tomorrow.	get put up	

Allegations: Identities

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- Can a complainant remain anonymous?
 - Under Title IX, the notice of allegations must include the name of the parties "who are known."
 - If the institution knows who the complainant is, the name must typically be provided.
- Consider: How can a respondent properly prepare to defend against the allegations if they don't know who the complainant is?

Allegations: Identities pt. 2

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- Consider whether it is helpful to include the relationships of the parties.
 Relationship to the institution
 - Student, employee, third party? This matters for Title IX jurisdiction.
 - Relationship to each other
 - May be important if there is a power differential underlying the reported conduct

Allegations: Conduct

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- Be specific as to the types of sexual activities that are reported as nonconsensual or to be violent.
 - Example: Sexual Assault can be anything from unwanted grinding on the dance floor to nonconsensual penetration.
- The allegations should be enough to determine jurisdiction.
- Are you permitted to include allegations of violations of other policies (e.g. Code of Conduct)? If so, include the applicable information here.

Allegations: Date and Location

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- Date helps identify which policy language was in effect at the time of the conduct.
- Location helps to identify whether the conduct was in the context of your education program or activity.
- Title IX: Does it fall within the scope of the regulated conduct?
- Other policies: If it occurred off-campus, is it within the scope of jurisdiction in your policy?

Allegations: Bad Examples



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- Respondent is alleged to have engaged in sexual harassment in violation of the Title IX Policy.
- Respondent is alleged to have engaged in unwanted oral sex with Complainant.
- Respondent is alleged to have engaged in stalking of Complainant between January and June 2022.

Allegations: Good Examples Pt. 1

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- Complainant reported that Respondent engaged in the following conduct:
 - On January 21, 2022, in Respondent's residence hall room, Respondent performed oral sex on Complainant without Complainant's consent.
 - On January 28, 2022, Respondent continued to text Complainant after being told to leave Complainant alone.
 - On January 29, 2022, Respondent followed Complainant from her residence hall to her class, then waited outside to talk to her.

Allegations: Good Examples Pt. 2

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- If true as reported, Respondent may have violated the following provisions of the 2021-2022 Title IX Policy:
 - Section X.4 Title IX Sexual Harassment Sexual Assault
 - Section X.5 Title IX Sexual Harassment Stalking

• A copy of the 2021-2022 Policy is attached.

Who Receives Notice?

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- To both parties (and their advisors, if known).
- They both need the same information about allegations and policy violations.
- You can write two separate letters, or you can cc: the complainant on the letter to the respondent.
- The complainant may find it jarring to receive a letter addressed to the respondent.
- Pro tip: Choose a format that facilitates a repeat of the same information in both letters, regardless of recipient.
- Your investigator(s) will need it also!

Incomplete Formal Complaints

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- Formal complaints for purposes of Title IX must allege conduct that, if true, would constitute Sexual Harassment.
 - If it's an "unwelcome conduct" prong, or stalking is alleged, the impact is an element of the formal complaint.
 - Initial assessment may require that the formal complaint be amended to include necessary information prior to sending Notice.
- Outside the Title IX context, "formal complaints" aren't necessarily required. Check your policy for specifics.

What if I'm not sure about...

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- Be careful of falling into the trap of pre-adjudicating cases before issuing notice.
 - Initial assessment, yes. "This could potentially constitute..."
 - Pre-adjudication, no. "There is no way they will have the evidence to • support..."
 - This is an art form, not a science.

Multiple Policies?

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- If something could be both Title IX and Non-Title IX, note that in the notice. Respondents should understand that both definitions apply.
- If other policies might apply (e.g. prohibited relationships, acceptable use policy), consider including notice of these as well, even if they may not use the same adjudication process.

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Things You Don't Have To Include, But... Graydon How to access supportive measures A reminder that retaliation is prohibited, including who to contact if retaliation occurs • • How to request an interpreter* for the party or their advisor How to request disability accommodations for the process • Name of investigator(s) and how to raise concerns about bias or conflict of interest $% \left({{{\mathbf{x}}_{i}}^{2}}\right) = {{\mathbf{x}}_{i}}^{2}$ • • Lists of confidential resources

Information on how to access an institution-appointed advisor if available at this point, in these circumstances

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Scenario – Let's Take A Look At Our Notice!

- What do you like about the way this is written?
- What do you not like?
- Do you feel that the allegations are written clearly?
- How would you feel if you were Roxy and you received this?
- How would you feel if you were Matthew and you received this?
- Would you also charge Matthew with Dating Violence? Why or why not?

Interviewing Our Parties

Investigators Lay the Foundation

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- · Starts the process
- · Builds rapport to encourage engagement
- Gathers evidence
- · Conducts interviews and prepares written summaries
- Requests records and evidence from other sources (e.g. police reports, security footage)
- · Prepares a written report to summarize what you did and what you collected

Email to Complainant (1 of 4)

· Dear [Complainant],

My name is ______ and the Title IX Coordinator has assigned me to investigate your case. I would like to meet with you to discuss what you remember about your encounter. Do you have time to meet with me on [DATE/TIME] in the Title IX conference room in Tix Hall? You may bring an advisor of choice with you, so if that date and time is not convenient for both of you, please let me know a few times that would work better.

Email to Complainant (2 of 4)

 There is nothing you need to do to prepare for our interview, but if you wish, you may want to begin gathering any evidence you may have, such as text messages or videos from the night in question. You may also want to think about potential witnesses that may be helpful for me to talk to. However, this isn't required to complete before we meet.

Email to Complainant (3 of 4)

If you are disabled and need reasonable accommodations to participate, or if you speak
another language and would like an interpreter to be present, please let the Title IX Coordinator
know and we can make those arrangements.

Email to Complainant (4 of 4)

 When we meet, we can talk through any questions you may have for me about the process, and we will discuss the prohibition against retailaition against anyone that participates in the process. I am also happy to address any questions beforehand if you'd like. In the meantime, if you need any supportive measures, please contact the Title IX Coordinator.

What About Respondent?

- Don't leave the Respondent hanging
- Make contact when you make contact with the Complainant.
- · Remember: "What we do for one, we do for the other."

Email to Respondent (1 of 4)

· Dear [Respondent],

- My name is ______and the Title IX Coordinator has assigned me to investigate your case. My first step will be to meet with the other party in this case to get more information about the formal complaint. I am in the process of setting that meeting up.
- Once I have conducted that interview, I will reach back out to you to set up a time to interview
 you. You will be permitted to bring an advisor of choice to that interview.

Email to Respondent (2 of 4)

 There is nothing you need to do to prepare for our interview, but if you wish, you may want to begin gathering any evidence you may have, such as text messages or videos from the night in question. You may also want to think about potential witnesses that may be helpful for me to talk to. However, this isn't required to complete before we meet.

Email to Respondent (3 of 4)

 If you are disabled and need reasonable accommodations to participate, or if you speak another language and would like an interpreter to be present, please let the Title IX Coordinator know and we can make those arrangements.

Email to Respondent (4 of 4)

 When we meet, we can talk through any questions you may have for me about the process, and we will discuss the prohibition against retailation against anyone that participates in the process. I am also happy to address any questions beforehand if you'd like. In the meantime, if you need any supportive measures, please contact the Title IX Coordinator.

Have it Handy

Bricker

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Bricker

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- Notice of allegations
- Policy Is the correct version cited in the NOA?
- Notebook/pen
 - To record or not to record?
- Checklist of what to ask
 - Make sure to gather information on all elements of the alleged violation!

Thoughts for Structuring an Interview

- Spiel
- Background info
 - Relationship to Institution major, year
 - Relationship to other party how to characterize, how long known
- Tell me about what happened on...
 - Monologue \rightarrow follow-up clarifications \rightarrow specific details
 - Can you paraphrase the sequencing back to them?
- Evidence? Witnesses?
- Reminders No retaliation, supportive measures

"The Spiel" Bricker Graydon
Who you are
What your role is in the process
What you will do with their information
Who will see what they say
No retaliation
Amnesty?
If no advisor (for party) – do you want to reschedule when you can have an advisor with you?

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Explain Your Role (1 of 2)

- "As the investigator, my job is to gather evidence, interview witnesses, and prepare summaries of those interviews."
- "Today, I'll be taking notes so that I can prepare a good summary of our conversation, but I want to make sure it's accurate, so I'll send you a copy for your review. You'll get the opportunity to suggest changes to make sure that it's complete and truthful, and that I've properly captured your side of the story."

Explain Info Sharing

 "When the summary is finalized, it will go into the case file. Both parties are going to get a chance to look at the case file, so they will see what you tell me today. The summary will also be shared with the hearing officer, so this information will be what people use to ask you questions."

Explain Your Role (2 of 2)

 "In addition to drafting interview summaries, I'll also draft a report that summarizes what I've done to investigate, and the information I've collected. I do not make decisions about what happened or whether the policy was violated. A hearing officer has that job."

 "The goal is for me to collect information to help the hearing officer understand what happened so that they can make a good decision in this case, which is why I'm very thankful that we're speaking today."

Retaliation Prohibition

 "Our policy prohibits retaliation, and there's a technical definition for that. But listen – if anyone makes you uncomfortable because you've spoken with me or participated in this process, please tell me right away. It may not rise to the level of retaliation under the policy, but there are still things we can do to address it. And if you're feeling uncomfortable, chances are good that other folks are, too, so you'll be doing them a favor by reporting it."

Retaliation – More Oomph

- "Please don't do one of these two things:
- Re-read the policy and decide you don't need to tell me because you don't think it rises to the level of a policy violation; or
- 2) Decide that you are strong enough to handle it and don't tell me.
- You might be strong, but maybe other witnesses are experiencing the same thing and they might not be strong enough. I'd rather help address things before they get too complicated, so please let me know."

Amnesty Explanation

 "Our policy gives you amnesty for personal drug and alcohol use, and it gives amnesty for other witnesses and the parties also. So, if any part of your story involves people using drugs or alcohol, please know that we're not going to bring student conduct charges in this situation. We want you to feel comfortable telling us the whole truth about the evening, and this is more important than underage drinking or drug use."

Handling Advisors

- A knowledgeable advisor can be very helpful in getting the best evidence on the table.
- Must have FERPA release if students are involved and the advisor is not an employee
- Title IX Coordinator can help set expectations for advisors up front
- If the advisor submits the party's written statement, make sure the party adopts that statement as their own. Advisors don't typically get to submit evidence unless they are witnesses.
- · Check your policy language for information on how advisors may participate.

Handling Difficult Advisors

- Not every advisor is knowledgeable or helpful to the process. Offer them grace as they learn. They may be processing their own emotions about the situation.
- If an advisor exceeds the bounds of their participation in the policy, be ready to cite the policy language to let them know their role.
- If an advisor becomes abusive or disruptive, end the interview and share your concerns with the Title IX Coordinator.

Going Back to Our Structure Bricker • Spiel • • Background info • • Relationship to Institution – major, year • • Relationship to other party – how to characterize, how long known • Tell me about what happened on... • Monologue→follow-up clarifications→specific details • Can you paraphrase the sequencing back to them? Prepare a timeline. • Evidence? Witnesses?

• Reminders - No retaliation, supportive measures

Questions on Explicit Consent

Bricker

- Who initiated the sexual activity? How?
- "They gave consent" \rightarrow "What did you say to them, and what did they say to you?"
- Did you have any conversation about sexual activity?

Questions on Implicit Consent

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- Who took off your clothes? Who took off the other person's clothes?
- Was there a condom? Who provided it? Was there any conversation about using protection?
- Did you touch the other person? If so, where?
- Did they touch you? If so, where?
- · How were you positioned? How were they positioned?

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Sensory Questions

Bricker

- What do you remember hearing, smelling, tasting, feeling?
- Where was the other person's hand, leg, body weight, etc.?
- What position were you in? What position were they in?
- If I was a camera in the room, can you describe what I would have seen?

Paraphrase Questions

Bricker

- "So, what I heard you saying is...""Let me make sure I understand..."
- "It sounds like... do I have that right?"

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Bricker

Final Questions Brid Gra Is there anything you thought I would ask you about that we haven't discussed?

- Is there anything else you'd like to tell me?
- Is there anything else you think I should know?

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Time To Plan Bricker in Graydon • Please break into your small groups • • You'll be interviewing Roxy about her experiences • • What will you ask, and who will be asking? Get a simple structure ready. •

Drafting Interview Summaries

- Interview summaries are not literature. They are summaries of the information gathered.
- Virtually every sentence should start with, "Roxy stated" or "Roxy recalled." This tells us that the information is from Roxy and is not a finding by the investigator.
- · Use direct quotes whenever possible and appropriate.

Keys

- Don't use adjectives or adverbs unless they are direct quotes from the witness.
- Avoid pronouns, as they can make a sentence ambiguous.

 Spiel
 Bricker

 • Do you include your spiel at the beginning? How about at the end?

 • Is it particularly important in a given situation to document that procedural questions were asked and answered?

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Bricker

Investigator's Questions

Bricker

- Background/Monologue Your questions are probably not particularly helpful to include.
- Follow-Up Questions Your questions are probably very helpful to include, as they set the stage for what the interviewee understood the scope of the question to be.
- Final Questions These can be very important to include, as they show whether evidence/witnesses were requested, whether the person had more information to add, etc.

Demeanor

Bricker

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- · Of the interviewee?
- · Of the advisor?
- If notes about demeanor are included, ensure that they are included in a neutral manner.

Procedural Oddities	Bricker 🖣 Graydon
 Is there anything that happened during the in unusual and should be explained? 	nterview that was

Prepping to Interview Matthew

Notice of Allegations?

Bricker

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- Based on what we learned during our interview with Roxy, do we need to amend our Notice of Allegations?
- If so, what shall we include?

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Time To Plan (Again) Bricker in Graydon • Please break into your small groups. • You'll be interviewing Matthew about the allegations. • What will you ask, and who will be asking? Get a simple structure ready.

Next Steps: Drafting an Investigative Report

Notice of Allegations (Yet Again)

Bricker

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- Based on what we learned during our interview with Matthew, do
 we need to amend our Notice of Allegations?
- If so, what shall we include?

Second Interview of Roxy	Bricker 🖣 Graydon
 At this point, it will be necessary to interview Roxy as a respondent, as well to ask questions about any discrepancies between her statement and Matthew's. 	
 You will see a summary of this interview in t you will receive at the end of today. 	he investigative report
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Preparing the Report

Bricker

- The report should "fairly summarize relevant evidence" collected during the investigation.
 - What you summarize is likely narrower than what you include in the file for review.
- Parties get 10 days to review evidence (and draft?) and provide written feedback.
- Investigators then prepare final report.

Sections of the Report

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Graydon

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- Procedural History
- Allegations from Notice of Investigation
- Relevant Policy Language (Definitions)
- Investigation Overview
 - Witnesses Who you spoke with, who declined to participate, who never responded, who was requested but wasn't relevant (and why)
 - Evidence What you gathered, what you tried to gather but couldn't, what you
 were asked to gather but didn't (and why)

Summary of Information	
•	Do you want to detail what each witness said?
•	Do you want to synthesize and summarize undisputed facts?
	Do you want to do a combination depending on whether a pa

- Do you want to do a combination, depending on whether a particular issue is disputed or undisputed?
- Do you want to intersperse evidence, or make it a separate section?
- Do you organize it chronologically or by source?
- Do you organize it chronologically by story or gathered date?
- Do you use complete sentences or bullet points?

Attachments to Report

Bricker

- Put it in a single PDF
- Make a table of contents
- Bonus: Make the table of contents clickable
- Refer to relevant documents when you write your summary
 Every sentence should have a citation to the attachments
- Include all relevant evidence
- Include Formal Complaint(s) and Notice(s) of Allegations

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Party Responses

Bricker

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Bricker Graydon

- Do you need to conduct follow up interviews or request additional evidence?
- (Do you need to then circle back and do another round of evidence review/response?)
- Integrate relevant portions of the responses into your summaries.
- · Attach the responses.
- And speaking of party responses, let's talk more about incorporating feedback!

Opportunities for Feedback (1 of 2)

- Discretionary opportunities
 - After interviews

Not required, but may address issues earlier in the process and can help build trust

- Be consistent
 - Within individual cases ("What we do for one, we do for the other")
 - · Across your caseload

Opportunities for Feedback (2 of 2)



- Mandatory opportunities for feedback per Title IX regs
 - Time for parties/advisors to review evidence
 - 10 days to submit a written response, "which the investigator will consider prior to completion of the investigative report"
 - Time for parties/advisors to review the investigative report and respond in writing
 - At least 10 days prior to hearing
- (34 C.F.R. §106.45(b)(5)(vi) and (vii))

Eliciting, Receiving, & Considering Feedback

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Practical Tips for Feedback to Interview Summaries and Preliminary Investigative Reports

Receiving:

<u>Eliciting:</u>

- Allow for track changes?
- Send as PDFs?
- Watermarks?
- Track changes (preserve the full document as a pdf)Edits via text message
- A separate document or email with edits

Capturing Feedback (1 of 3) 9 Just change the interview summary/PIR? • Be careful • Depends on the feedback • Minor clarifications v. • Additional or revised information v. • A different account entirely • Document your edits and reasons therefor within the summary or report

Capturing Feedback

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(2 of 3)

- Track changes
 - See prior slide for caveats
 - Save red-line version as a pdf?
 - Incorporate by reference
- Text message
 - · Take a Screenshot and save to the file
 - Incorporate by reference

Capturing Feedback

Bricker Graydon

- A separate document or email
 - Save document or email as a pdf
 - Incorporate into your version via footnotes?

(3 of 3)

Make sure to incorporate by reference – so add a note to the summary or report – don't just attach it without referencing
Don't let this separate document get lost in your file! It may be critically important at the hearing or in drafting an outcome letter.

Disputed and Undisputed Facts

Scoping is Important

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- What would everyone who has personal information agree with?
- May need to zoom in/out to identify the correct scope
- Not every undisputed fact is important to the outcome. For example, if everyone refers to a witness as "overly dramatic," that doesn't mean it is important to include that in the list.
- Not every disputed fact is important to the outcome. For example, if a couple disputes who broke up with whom, that may not be relevant to resolve in making a determination as to whether a policy violation occurred.
 - But will it give insight into who is more credible?

 Exercise: Disputed/Undisputed Facts
 Bricker

 • Work with your small groups to write disputed and undisputed facts given the limited statements provided to you in the exercise.
 • Write at least three of each, but do more if you think it is appropriate.

 • Consider: How does Richard's statement fit into this?

Preparing for Day 2

FIRs Being Distributed

Bricker

- Congratulations! You have finished your investigation.
- Neither party had any responses to any of the evidence.On to the hearing!

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The Parts You'll Play

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- Need volunteers for Roxy and Matthew
- Otherwise, Melissa and Jessica will let you know who is on which team:
 Team Neutral
 - Team Roxy
 - Team Matthew

Up until this point, all your questioning has remained neutral. Tomorrow, some of you will be shifting to advisors. Watch if it changes your perception of the facts. (Should it?)

Planning for Tomorrow

Bricker

• Consider your role. Where are your questions intended to shine the light? • Read the report.

- Read the report.
- Note questions in the margin that you will want to ask, given your role.

Two-Day Title IX Experiential Training

Co-Sponsored by the University of Findlay and Tiffin University July 10-11, 2023 DAY TWO



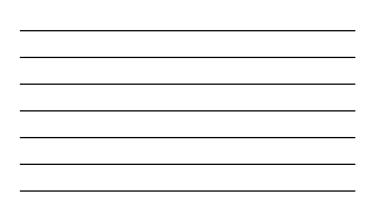
Bricker

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Agenda – Day 2 – 9:00-3:45

- Roles and Goals
- Small Group Prep
- Questioning our Parties
- Credibility Determinations
- Deciding the Case
- Writing the Decision
- Appeals
- Breaks at 10:15 and 12:30 (Lunch), and as needed

Three Roles: Three Spotlights



Role: Hearing Panel Member

Bricker **a** Graydon

- Reviews the evidence file, final investigation report, and responses of the parties
- Considers what is missing, what is unclear, and what elements are disputed
- Asks relevant questions at hearing, adjusting as other questions are asked
- Is neutral in both the manner they act and the questions they asked

Hearing Panel Member: Your Goal

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- Have enough information on every element of every charge so that you can render a decision by a preponderance of the evidence
- Have enough information to make decisions regarding the credibility of the parties and witnesses
- Make relevancy determinations after every question asked by the advisors
- Maintain decorum at all times, by all participants

Role: Advisor

Bricker

- Reviews the evidence file, final investigation report, and responses of the parties
- Assists their party with preparation of relevant questions for hearing
 Goals is to assist the Decision-Makers with understanding the case from their party's perspective
- Asks relevant questions at hearing, adjusting as other questions are asked
- Is <u>not</u> neutral, as the role is inherently biased towards their party, but still maintains decorum standards at all times

Advisors: Your Goal

Bricker

- The role of the advisor is to help the Panel understand your party's perspective by:
- Highlighting important evidence to help your party prove that the elements are met/not met
- Highlighting discrepancies in the evidence that disprove the other party's story
- Highlighting credibility issues of the other party and witnesses where they are testifying against your party

What Don't You Know?

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- Hearing Officers: If you need to know it to make a determination, <u>you</u> have the obligation to ask the question.
- Advisors: If you don't know the answer to the question before you ask it, it may harm your party. Weigh the benefits of asking carefully before proceeding.

 What DO You Know?
 Bricker in Graydon

 • Hearing Officers: It can be helpful to ask questions when you think you already know the answer, to ensure that you are able to sequence events correctly and that you understand nuances in the testimony.

 • Advisors: If the testimony is going to help tell your party's story, it can be helpful to bring it to the forefront of the Hearing Officer's mind.

Disputed Facts?

Bricker

- Hearing Officers: Question on disputed facts so that you can weigh credibility, make a determination, and explain your rationale.
- Advisors: Highlight areas for the Hearing Officer where the other party's story doesn't make sense by asking questions to discredit the witness, or to provide corroborating evidence for your party's story.

Make Your Plans

Bricker

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- Hearing Officers:
 - · What facts do you wish to nail down? • What disputed points do you need information on?
- Who will cover which topics?
- Which questions will be asked?
- Advisors:
 - •
 - Use this discussion to help frame your questions. What key points do you think need to be addressed to highlight your party's story? What information is most critical of your party's story, and what can help highlight the weaknesses in that information as compared to the strengths in your information? •

For Today: Pick a Goal

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• Consider choosing a goal for yourself to try to reach through questioning: • Advisor: "By questioning Roxy, I will try to show that she was feeling guilty for not going out, to corroborate Matthew's story."

- Hearing Officer: "In questioning Matthew, I will try to better understand • what the relationship was like between April 8th and their breakup."
- Etc.

Coordinate with team members to make sure you are covering all needed areas.

Remember: Credibility Factors

Bricker

- Credibility is determined based on a "totality of the circumstances." Factors to consider:
 - Witness statements
 - Detail and consistency of accounts
 - Corroborating evidence or the lack thereof, if it should logically exist
 - Information about how the reporting person acted following the incident, both immediately
 and over time
 - Information about whether the complainant told others about the incident soon after it occurred
 - Other contemporaneous evidence of accounts
 - Credible reports of similar incidents by the respondent (careful here!)
 Whether the reporting person has been shown to make false reports (again, careful here!)

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Mock Hearing

Credibility Determinations and Deciding the Case

Credibility, 2001 Guidance Style

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- The guidance was rescinded but the list of factors to consider is still relevant:
 - · Level of detail and consistency of accounts
 - · See if corroborative evidence is lacking where it should logically exist • Pattern of behavior by the respondent

 - Evidence of one complainant's reaction or behavior after the encounter*
 Evidence of whether the complainant took action to protest the conduct soon after the alleged incident*
 - Other contemporaneous evidence writing a journal, telling a friend

*The department noted that counterintuitive responses and delayed reaction may be normal.

Bricker **Preamble Considerations**

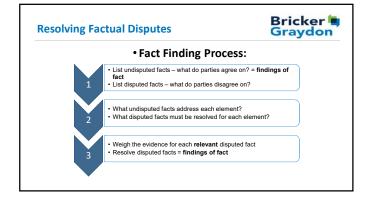
Weighing the Evidence in Title IX Cases (and beyond?)

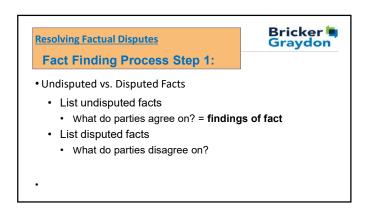
The Preamble identifies the following considerations:

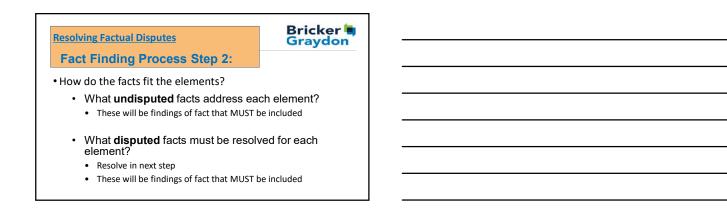
- That parties may benefit from the opportunity to challenge the opposing party's "consistency, accuracy, memory, and credibility so that the decision-maker can better assess" the narrative to be believed. (Preamble, 30315).
- That parties may direct the decision-maker's attention to "implausibility, inconsistency, unreliability, ulterior motives, and lack of credibility" in a party's statements. (Preamble, 30330).

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 Weighing the Evidence It is the <u>weight</u> of the evidence, or its <u>strength</u> in terprove the issue at stake, that is important The <u>quality</u> of the evidence is not determined by its Don't compare 1 witness to 3 witnesses and make 	iraydon
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 Quantity can be a factor, but it should not be autor 	natic







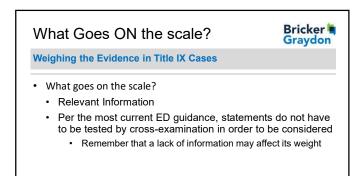
Resolving Factual Disputes

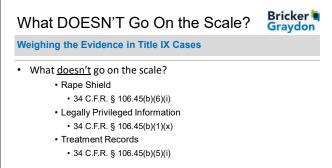
Bricker Graydon

Resolve remaining factual disputes:

Fact Finding Process Step 3:

Weigh the evidence for each relevant disputed fact
Remember the funnel – your list of relevant disputed facts should be pared down by this point





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#1 Keep An Open Mind



- Keep an open mind until all statements have been tested at the live hearing
- Don't come to any judgment, opinion, conclusion or belief about any aspect of this matter until you've reviewed or heard all of the evidence AND consider only the evidence that can remain (statements in the record might have to be removed from consideration if not tested in live-hearing)

#2 Sound, Reasoned Decision

Bricker Graydon

- You must render a sound, reasoned decision on every charge
- You must determine the facts in this case based on the information presented
- You must determine what evidence to believe, the importance of the evidence, and the conclusions to draw from that evidence

#3 Consider All/Only Evidence



• You must make a decision based solely on the relevant evidence obtained in this matter and only statements in the record that have been tested in cross-examination

· You may consider nothing but this evidence

#4 Be Reasonable and Impartial



- You must be impartial when considering evidence and weighing the credibility of parties and witnesses
- You should not be swayed by prejudice, sympathy, or a personal view that you may have of the claim or any party
- Identify any actual or perceived conflict of interest and consider whether recusal is appropriate

#5 Weight of Evidence (1 of 2)



- The quality of evidence is not determined by the volume of evidence or the number of witnesses or exhibits.
- It is the weight of the evidence, or its strength in tending to prove the issue at stake that is important.
- You must evaluate the evidence as a whole based on your own judgment.

#6 Evaluate Witness Credibility (1 of 3)



- You must give the testimony and information of each party or witness the degree of importance you reasonably believe it is entitled to receive.
- Identify all conflicts and attempt to resolve those conflicts and determine where the truth (standard or review/proof) lies.

#6 Evaluate Witness Credibility (2 of 3)



- Consider the reasonableness or unreasonableness, or probability or improbability, of the testimony.
- Does the witness have any motive?
- Is there any bias?

#6 Evaluate Witness Credibility (3 of 3)



• Credibility is determined fact by fact, not witness by witness

• The most earnest and honest witness may share information that turns out not to be true

#7 Draw Reasonable Inferences

Bricker Graydon

- Inferences are sometimes called "circumstantial evidence."
- It is the evidence that you infer from direct evidence that you reviewed during the course of reviewing the evidence.
- Inferences only as warranted and reasonable and not due to decision to opt out of cross-examination or questioning.

#8 Standard of Evidence (1 of 2)



- Use the your standard of evidence as defined by your policy when evaluating whether someone is responsible for each policy violation and ALWAYS start with presumption of no violation.
- Preponderance of the evidence: a fact is more likely than not to be true (30373 fn. 1409)

#8 Standard of Evidence (2 of 2)



- Look to all the evidence in total, and make judgments about the weight and credibility, and then determine whether or not the burden has been met.
- Any time you make a decision, use your standard of evidence

#9 Don't Consider Impact

Bricker Graydon

- Don't consider the potential impact of your decision on either party when determining if the charges have been proven.
- Focus only on the charge or charges brought in the case and whether the evidence presented to you is sufficient to persuade you that the respondent is responsible for the charges.
- · Do not consider the impact of your decision.

Even Weight Distribution

Bricker

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Weighing the Evidence

If nothing tips the scale:

- No finding of violation
- Remember your standard of evidence
 - Clear and Convincing
 - Preponderance of the Evidence

Writing the Decision

Required Parts

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• Check your policy – it may have an outline of what is required.

• Regulations require:

- Identification of the allegations
- Procedural steps taken from Formal Complaint through hearing, including notifications to the parties, interviews with parties/witnesses, site visits, methods used to gather other evidence, and hearings held
- Findings of fact supporting the determination
- Conclusions regarding the application of your policy to the facts
 Statement of, and rationale for, the result as to each allegation, including a determination of responsibility and sanctions
- Whether remedies should be provided to the complainant
- Appeal rights

Our Typical Outline

- Allegations
- Summary of Findings
- Standard of Review
- Coverage/Jurisdiction
- Procedural History
- Findings of Fact
- Applicable Policy Language
- Analysis and Rationale
- Conclusion

Writing Goals

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• Be consistent in terminology

- Be clear as to the source of information. Compare:
 - $\circ~$ "Bob stated that this happened."
 - o "This happened."

Unambiguous

Bricker Graydon

- Could someone unfamiliar with the incident pick up the decision and understand what happened?
- Make no assumptions that the reader will understand certain aspects of the community
- Write for a judge and jury to understand with no prior background

Bricker Graydon

Relevancy Check



- Include any decisions made that exclude information as not relevant and the explanation given in hearing
- Check to ensure that your report does not contain any information you are prohibited from including?

Sensitive

Bricker **Graydon**

- Will the parties feel heard?
- Will the parties feel blamed?
- Will the parties feel vilified?
- Will the tone otherwise inflame the parties unnecessarily?
- Maintain neutral, evidence-driven tone.

Specific

Bricker Graydon

- Set the scene visually (will help identify inconsistencies in stories)
- Use quotation marks carefully
- Include details to the level that you can thoroughly understand what it looked like
- Be careful of pronoun usage so that we always know who is saying or doing what

Appeals

Bases for Appeal

Bricker Graydon

- 1. Procedural integrity that *affected* the outcome of the matter
- 2. New evidence that was not reasonably available at the time the determination regarding responsibility or dismissal was made, that <u>could</u> affect the outcome of the matter
- Conflict of interest or bias against a party by the Title IX Coordinator, investigator(s) or decision maker(s) that <u>affected</u> the outcome of the matter
- Dealer's Choice: Does your institution have other bases for appeal written into the policy?

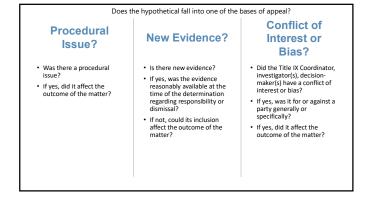
Process Requirements

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• MUST:

- Notify the other party in writing when an appeal is filed and implement procedures equally for both parties
- Ensure that you were not also the decision-maker below, investigator, or Title IX Coordinator
- Give both parties a reasonable, equal opportunity to submit a written statement in support of, or challenging, the outcome

 Issue and provide to both parties simultaneously a written decision "describing the result of the appeal and the rationale for the result"



You Are Deciding the Appeal

Bricker **Graydon**

- Melissa and Jessica will deliver the appeal based the decision reached by the workshop participants
- How does your group decide on each?
- Refer to the previous slides for reminders on the standard.

Written Appeal Decision

Bricker Graydon

- Regulations are clear that you must describe the result and rationale for the result.
- Address each basis for appeal individually, with a result and rationale for that result.
- Refer back to the policy for support.
- Be clear and transparent in the rationale for the result
- Appeal decisions are typically much shorter than the original report or decision.

One More Thing...



- Thanks to all our volunteers today!
- Thanks to our host, University of Findlay, and our co-sponsor, Tiffin University, for pulling us all together.

Jessica L. Galanos

🖂 jgalanos@brickergraydon.com

Melissa M. Carleton

