

## April 7 Campus Update Regarding Coronavirus

To the UF Community:

Good morning. As we navigate our way through COVID-19, UF's Buford Center wanted to share a list of community resources with campus. The list that follows in this email is also available at:

- [https://docs.google.com/document/d/14djw1O7X2xNLTLVI\\_ixluKOsBOYGRUePA-PicO4qH0E/edit?usp=sharing](https://docs.google.com/document/d/14djw1O7X2xNLTLVI_ixluKOsBOYGRUePA-PicO4qH0E/edit?usp=sharing)

This COVID-19 Community Resources document will be updated as new information is provided, and the above link will always take you to the current document. We hope you find this information useful.

Regards, Dave

Dave Emsweller

Vice President for Student Affairs

### COVID-19 Community Resources

(last updated 4/3/20 - updates and inquiries can be sent to [weitz@findlay.edu](mailto:weitz@findlay.edu))

General community resources are updated very regularly on the Hancock Helps website...please look at it and see what is available to you! Also, this google doc is updated as new information is discovered, so please check back as your needs change and evolve.

## HANCOCK HELPS

A Project Sponsored by the Findlay-Hancock County Community Foundation



Emergency Numbers



Locate Help



Mental Health Screenings



Support Meetings

Check it out at <https://www.hancockhelps.org>

### Housing, Utilities, and Internet:

Housing (RENTERS):

\*An executive order was signed by Governor Mike Dewine on 4/1/20 to protect renters and landlords and to halt evictions on a case by case basis whenever possible.

If you are renting, and are struggling to pay your rent during the Covid-19 pandemic, please take the following steps:

1. Contact your landlord (preferably in writing or by email) to make arrangements based on your circumstances. Keep track of each and every communication. Email is preferred because it's easy to document.
2. If your landlord isn't working with you please check your local municipal court website for detailed information about your specific area.
3. Look at [www.hancockhelps.org](http://www.hancockhelps.org) for immediate shelter if necessary
4. Contact Legal Aid of Western Ohio for legal assistance, 1-888-534-1432

### **Utilities:**

Visit: [energyhelp.ohio.gov](http://energyhelp.ohio.gov) to apply for assistance or to find contact information for your local Energy Assistance Provider. You can also call 1-800-282-0880. Ohio's Winter Crisis Program (running through May 1) helps income-eligible Ohioans maintain their utility service, while the Home Energy Assistance Program (HEAP - through June 1) provides eligible Ohioans assistance with their home energy bills through a one-time benefit applied directly to their bill.

### **Water:**

Ohio Gov. Mike DeWine issued a statewide order Tuesday March 31 that prevents water utilities from shutting off connections due to non-payment and will require them to restore service to those customers whose water has been disconnected. DeWine said that water utilities will not *automatically* restore connections. It will be the responsibility of customers to contact their local service provider. But utilities will be required to restore connections regardless of a customer's payment history. (DeWine said that customers will still be required to pay their bills.) The goal of the order is to ensure that Ohioans, who have been ordered to remain in their homes for all but essential trips, have access to basic necessities.

### **Electricity:**

AEP: Temporarily suspended disconnections for non-payment. Customers are encouraged to make every effort to keep their accounts current. Visit this website for more information: <https://www.aepohiowire.com/update-aep-ohios-response-to-covid-19/>

### **Internet/Computer:**

The FCC enacted the "[Keep Americans Connected](#)" pledge, instructing internet companies not to terminate service or charge late fees to any residential or small business customer that cannot pay internet bills for 60 days. (WTOL.com) Each company needs to be contacted

individually. <https://innovateohio.gov/wps/portal/gov/innovate/news/news-and-events/03142020>

The following internet providers in Ohio have signed the above-mentioned pledge. Please contact each to see if they are providing internet in your service area.

- Arcadia
- AT&T
- Bresco Broadband
- Cable One
- CenturyLink
- Charter
- Cincinnati Bell
- Continental
- Comcast
- Consolidated Communications
- Cox Communications
- Frontier
- Little Miami
- Mediacom
- Oakwood
- Ohio Rural Broadband Association
- Ohio Telecom Association
- Sprint
- T-Mobile
- TracFone Wireless
- US Cellular
- Van Lue
- Verizon
- Windstream

#### **Buckeye Broadband Internet Services:**

The company said they will suspend the disconnection of high-speed data effective immediately and for the next 30 days. (As of March 18<sup>th</sup>, 2020). Buckeye also has a new offer in place of Starter Internet, 2 months on them, then \$19.99 for month 3 and 4, to help new customers forgo a bill for their first few months during this crisis. This is available currently and hopefully can help some of your students during this time of need. Students can call the call center line 419-724-9800 for more information- 24/7.

**AT&T** - [https://about.att.com/story/2020/covid\\_19\\_education.html](https://about.att.com/story/2020/covid_19_education.html)

\*Need to find a free wifi hotspot? There's an app for that!!

- <https://www.wifimap.io/>
- <https://www.wefi.com/wefi-app>
- <https://www.netspotapp.com/>
- <https://avast-wi-fi-finder.en.uptodown.com/android>
- <https://www.wiman.me/>

#### Student Discounts for Internet:

- <https://www.lifelinesupport.org/>
- <https://www.internetessentials.com/>
- <https://www.spectrum.com/browse/content/spectrum-internet-assist.html>
- <https://www.cox.com/residential/internet/connect2compete.html>
- <https://www.xfinity.com/student>
- <https://www.frontierbundles.com/internet/student-internet-deals>

## **Transportation:**

#### **Hancock Area Transportation Services (HATS):**

To provide safe public transportation services and help Hancock County residents to maintain their independence & meet their daily needs.

**Hours:** Monday, Tuesday, Wednesday, Thursday, and Friday 7:15 a.m.-9:45 p.m.  
Saturdays 7:15 a.m.-4:30 p.m.

**Phone:** Call 419-423-7261 to make a reservation.

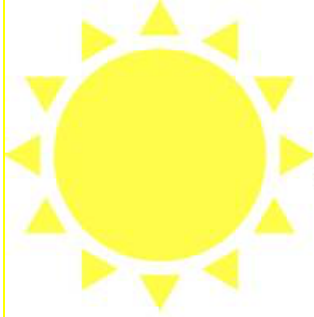
Trips are reserved on a first-come, first serve basis.

**Website:** <http://www.hhwpcac.org/hancock-area-transportation-services/>

#### **UF Shuttle:**

Please fill out the google form to reserve your spot on the UF shopping shuttle that runs on Tuesdays and Fridays at 11:00 a.m.

<https://forms.gle/rMTmH8JGXbVGdiJt7>



# Buford Center: Shopping Shuttle Service Update

*TUESDAYS AND FRIDAYS 11:00AM*

The shopping shuttle will leave the Buford Center at 11:00am on Tuesdays and Fridays

The Buford Center will be providing shuttle services twice a week, now on an RSVP basis for the shopping essentials, of all UF students living on or off-campus.

We ask that you submit the google form weekly: <https://forms.gle/ojXKzEU9NhGN6HHg6> by Monday at 5:00pm to take the Tuesday shuttle or by Thursday 5:00pm to take the Friday shuttle.



The shuttle will run from the Buford Center for Diversity and Service (1222 North Cory Street, behind Koehler). You will meet the van on the front steps (weather permitting).

The Buford Center will be sure to notify if any changes arise to the schedule or procedure for the shuttle.



University of Findlay

Buford Center for  
Diversity & Service

## **Food Resources:**

### **Chopin Hall:**

Can visit 1x/month for food. Chopin Hall is now operating by a “drive through” food distribution. You need to either call them or go to their website to reserve your date and time of when you will go pick up your food box.

**Hours:** By reservation on an online form or by calling the organization.

**Location:** Inside The Family Center, 1800 N. Blanchard St., Findlay, OH 45840

**Contact:** [rrooker@chopinhall.org](mailto:rrooker@chopinhall.org) or 419-422-6401

**Website:** <http://chopinhall.org/>

**Facebook:** CHOPIN Hall

**Salvation Army:**

Drive up to the side of their building and honk your horn. You'll be greeted by a staff member, asked a few questions, and then they will bring a box of food out to your car.

**Hours:** Monday, Tuesday, Wednesday, Thursday, Friday: 9:00 a.m.-12:00 p.m.  
Monday, Tuesday, Wednesday, Thursday: 1:00-4:00 p.m.

**Location:** 301 Center St., Findlay, OH 45840

**Contact:** [Michael.Morales@USE.Salvationarmy.org](mailto:Michael.Morales@USE.Salvationarmy.org) or 419-422-8238

**Facebook:** The Salvation Army Findlay, Ohio

**Lutheran Social Services of Northwestern Ohio:**

The Findlay food pantry will be open on Tuesdays from 11:00-2:00.

**Hours:** Tuesday 11:00 a.m.-2:00 p.m.

**Location:** 1701 Tiffin Ave., Findlay, OH 45840

**Phone:** 419-243-9178

**Website:** [www.lssnwo.org](http://www.lssnwo.org)

**Little Free Pantry Findlay:**

Free groceries available to anyone at any time

**Location:** Corner of North Main St. and Midland Ave.

**Description:** Small green box hanging on a pole.

**Facebook:** Little Free Pantry Findlay

**City Mission of Findlay:**

Community guests can grab a hot meal at the back door of the Mission every day from 11:30-12:30 and 4:30-5:30.

**Location:** 510 West Main Cross, Findlay, OH 45840

**Phone:** 419-423-9151

**Website:** [www.findlaymission.org](http://www.findlaymission.org)

**Facebook:** City Mission of Findlay

**West Ohio Food Bank: Hancock County Drive Through Food Distributions for April in Partnership with CHOPIN Hall:**

- Thursday, April 9, 1:00pm to 3:00pm at Cornerstone Baptist Church, 8360 CR 140, Findlay
- Saturday, April 18, 8:00am to 10:00am - TBD Tentatively Arlington
- Wednesday, April 22, 1:00pm to 3:00pm at Maranatha Bible Church, 10965 SR 613 Van Buren (on the corner of SR 613 and CR 142)
- Fostoria - Wednesday, April 8, 1:00-3:00 p.m. - Fostoria Elementary School, 1202 HL Ford Drive, Fostoria (South Parking Lot)

**SNAP (Food Stamps), Medicaid (Healthcare) and more:**

Job and Family Services have an online application for assistance with food, healthcare, childcare, and more. **\*\*IMPORTANT:** Please check all of the boxes for all categories of assistance, because if you are eligible and don't check the box, then they can't give you assistance unless you fill out another form. <https://benefits.ohio.gov/>

## **Mental and Physical Health:**

### **Mental Health & Addiction Recovery Resource Guide:**

24/7 Crisis Hotline: 1-888-936-7116

ADAMHS Board: <https://www.yourpathtohealth.org/>

**Guide in English:** <https://www.yourpathtohealth.org/wp-content/uploads/2020/01/RRG-January-2020.pdf>

**Guide in Spanish:** <https://www.yourpathtohealth.org/wp-content/uploads/2019/02/SPAN-RRG-2019.pdf>

### **UF Counseling Services:**

Our staff is committed to helping students cope with personal problems that could impede successful academic performance. At The University of Findlay Counseling Services, we offer quality personal counseling with the "Oiler" touch. We're confidential and free, and most importantly, we understand college issues first hand. Whether it's homesickness, relationships, depression, family issues, anxiety, eating concerns, substance abuse, anger, trust, or self-esteem, we are here for you. UF Counseling Services staff members are trained, licensed professionals offering confidential, free services because we want you to get the most out of college and the most out of life! Call for more information or to schedule an appointment. Individual and couple counseling appointments are available. Counseling is available through a HIPAA-compliant video platform.

**Contact:** 419-434-4526 or [counselingservices@findlay.edu](mailto:counselingservices@findlay.edu)

### **SNAP (Food Stamps), Medicaid (Healthcare) and more:**

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### **Cosiano Health Center:**

A free walk-in clinic for students and UF employees. Any student, regardless of insurance status, may use our services. The Health Center can provide general health assessments, numerous diagnostic tests, wound care, first aid, physicals as well as referrals to specialists in our area. The Health Center is staffed daily by registered nurses and a physician. No appointment is needed to see a nurse. Physician hours are by appointment.

**Hours:** Monday - Friday from 9 a.m. - 4 p.m.

**Contact:** 419-434-4550 or [cosiano@findlay.edu](mailto:cosiano@findlay.edu)



**Location:** 120 West Foulke Ave, Findlay, OH 45840

## **Emergency Financial Assistance:**

### **Christian Clearing House:**

Offers one-time voucher assistance with: housing, security deposits, and rent; food and groceries; fuel and gasoline. Now accepting interviews by telephone instead of in person. Please call them and leave a message, and they will call you back.

**Hours:** Monday-Friday, 9:00 a.m.-12:00 p.m.,  
Monday and Wednesday: 1:00-4:00 p.m.

**Location:** 1800 N. Blanchard St. (Inside the Family Center) Suite 107

**Phone:** 419-422-2222

**Website:** <http://www.hcchfindlay.org/how-we-help/>

**Facebook:** Christian Clearing House

### **Associated Charities:**

Offers one-time financial assistance with: rent, utilities, prescriptions, and transportation tickets.

**Location:** 1800 N. Blanchard St. (Inside the Family Center) Suite 105

**Phone:** 419-423-2021

**Facebook:** The Associated Charities of Findlay, Ohio

### **SNAP (Food Stamps), Medicaid (Healthcare) and more:**

Job and Family Services have an online application for assistance with food, healthcare, childcare, and more. **\*\*IMPORTANT:** Please check all of the boxes for all categories of assistance, because if you are eligible and don't check the box, then they can't give you assistance unless you fill out another form. <https://benefits.ohio.gov/>

## **Statewide Resources:**

Ohio State Governor website: (info updated daily): [coronavirus.ohio.gov](https://coronavirus.ohio.gov)

Daily briefings from the governor: visit [ohiochannel.org](https://ohiochannel.org) (most updates at 2pm)

Resources for Economic Support through the Ohio Department of

Health: <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/home/Resources-for-Economic-Support/>

COVID-19 Information and Resources from Marcy Kaptur: [https://c4npr.org/wp-content/uploads/2020/04/Kaptur-COVID-19-Guide-4.1.2020\\_0-003.pdf](https://c4npr.org/wp-content/uploads/2020/04/Kaptur-COVID-19-Guide-4.1.2020_0-003.pdf)

## **UF Coronavirus Updates:**

**UF Website:** <https://www.findlay.edu/offices/student-affairs/safety-security/health-alerts>

**Oiler Success Center:**



The Oiler Success Center is a resource for students in many ways. They'll listen to student concerns and help connect them to the people and places on campus that can help. If students need to talk to someone about a particular challenge they are facing on campus, the Assistant Dean for Student Success in the Center is there to assist. Students will also find the offices of both the Director of Career Planning and the Director of Academic Advising in the Oiler Success Center. Career Planning provides effective individual and career planning services for UF students as well as presentations, workshops and events for students that help them align their major and career goals with their abilities and interests. The Director of Academic Advising provides proactive help to students that are having academic issues in order to give them the opportunity to succeed.

**Contact:** [oilersuccesscenter@findlay.edu](mailto:oilersuccesscenter@findlay.edu)

**Location:** Old Main, First Floor

## **Job Loss/Job Search:**

### **Unemployment:**

<https://unemployment.cmt.ohio.gov/cmtview/> - this is the link to apply for unemployment benefits. If you are unemployed due to COVID-19, please make sure to use mass layoff code 2000180. **FAQ** for unemployment related to COVID19: <http://ifs.ohio.gov/ouio/CoronavirusAndUI.stm>

### **SNAP (Food Stamps), Medicaid (Healthcare) and more:**

Job and Family Services have an online application for assistance with food, healthcare, childcare, and more. **\*\*IMPORTANT:** Please check all of the boxes for all categories of assistance, because if you are eligible and don't check the box, then they can't give you assistance unless you fill out another form. <https://benefits.ohio.gov/>

Resources for Economic Support through the Ohio Department of Health: <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/home/Resources-for-Economic-Support/>

Hancock County Resource Center

- Mon-Fri, 9am - 8pm
- 419-425-9999

Ohio Department of Health

- 1-833-427-5634

Crisis Hotline

- 1-888-936-7116