

## March 27 Campus Update Regarding Coronavirus

To the UF Community:

As a follow-up to yesterday's email regarding room and board credit being issued, I am sharing some frequently asked questions and the responses to those questions. We hope this is helpful. Please email any additional questions to [coronavirus@findlay.edu](mailto:coronavirus@findlay.edu). Thank you.

Regards,

**David Emsweller**

Vice President for Student Affairs

### **Frequently Asked Questions Regarding Room and Board Credit Policy**

If I am not living on campus next year, will the room and board credit apply to tuition and fee charges I have on my account?

- Yes, the credit will apply to any charges or balance on your student account.

When will this credit appear on my student account?

- Any room and board credit issued will appear on student accounts in June and/or July as statements are generated for fall semester enrollment.

What is the amount of the credit I will receive?

- The amount of the credit will vary by student because institutional aid has to be factored in. For example, if a student's room and board charge for the spring semester was \$5,000 and they received \$2,000 in scholarships/grants from UF specifically for room and board; then their prorated credit amount will be based on the \$3,000 paid by the student.
- If a student has a scholarship/grant specifically for room and board, it is listed on their aid package as a room and board grant. If you do not have a room and board grant listed on your aid package, your credit will be based on the prorated amount of your spring room and board charge.

If I left campus but did not take all my possessions and did not formally check-out, will I still get a room and board credit?

- Yes. If you are not currently residing in your campus housing, a room and board credit for the period of March 16 to April 30 will be issued. You will need to return to campus at some point before May 1 to retrieve your possessions and formally check-out in order to be eligible for this credit.

What if I am still living on campus, but decide I would like to check-out now?

- Students currently residing on campus who decide to check-out now, will receive a prorated room and board credit based on the day they actually check-out.

- If you have already moved out and still have your keys, please mail them to the Student Affairs Office (1000 N. Main Street, Findlay, OH 45840) in a bubble envelope.

Is it possible to have this credit applied to my current balance?

- Since the credit will not be applied until June or July when fall semester statements are generated, it is not possible to apply this credit to a current balance. If you have a spring semester balance remaining at the time this credit is issued, it will be used to offset any balance in the student's account.
- Additionally, we are not charging interest on outstanding balances through May 31, 2020, and students will be able to register for fall semester even if they have a balance.

If I am not graduating, and am not returning to UF for the fall semester, am I eligible for a room and board credit.

- The University is making an exception to its standard refund policy given the COVID-19 situation. Under our standard policy, students are not eligible for any room or board refund after week six of the semester. Due to the current situation, UF is making an adjustment in the policy and is issuing a room and board credit towards a student's fall semester statement. A student must remain enrolled to receive this credit.